

I ran one of the open spaces at last Friday's Agile conference and here are the notes you requested:

Question: How are people gathering metrics if Jira is so bad?

Background: In order to improve the process, we should be gathering metrics making changes and then measuring again to determine what effect the change had.

Option A: User Experience / Satisfaction

Survey end users to determine their experience of the end product and monitor their level of satisfaction to see if the right solutions are being delivered.

Option B: Excel

Manually gather data and enter it into an Excel spreadsheet.

Option C: Jira for Backlog / Boards for Sprints

Manage the Product Backlog using Jira but once the team take the work into the Sprint use physical boards/cards/Post-It notes etc. Once the story is delivered update the Jira issues.